



Resources You May Find Useful

Process Mapping:

<http://office.microsoft.com/en-us/visio/> For a Trial Version Download Search Microsoft Visio free download.

ISO 9001 / 14001 / 26000 / 31000 :

www.iso.org

Surveys :

www.surveymonkey.com

Organizations of Interest:

ASQ

www.asq.org

ASQ Hamilton Section

www.asqhamilton.com

Hamilton Chamber of Commerce

www.hamiltonchamber.on.ca

Burlington Chamber of Commerce

www.burlingtonchamber.com